

GOVERNMENT OF ASSAM  
HEALTH & FAMILY WELFARE DEPARTMENT  
DISPUR, GUWAHATI-781006

No. HLA.320/2020/20

Dated, the 4<sup>th</sup> January, 2022

From : Sri Anurag Goel, IAS,  
Principal Secretary to the Govt. of Assam,  
Health & Family Welfare Department, Dispur.

To : All Deputy Commissioners/All Principal of Medical College & Hospitals and all Joint  
Director of Health Services, Assam.

Sub : Treatment of patient for non COVID purposes in emergency situations.

Sir,

With reference to the subject above, it is to bring to your notice that during first two waves of COVID, many cases have been reported where patients coming up at different hospitals for emergency non- COVID purposes were either deprived from treatment or there was a delay in providing treatment due to insistence on prior COVID report. A few cases have also been filed in Human Rights Commission by some people on account of this issue.

The COVID cases have again started rising in the country as well as in the state and therefore, it is expected that during the peak in COVID cases, many general emergency cases shall report to hospitals for treatment. If such emergency treatment is not provided to these patients in time by insisting prior COVID report, many patients may lose their lives.

In order to prevent any such unfortunate incident, it is hereby directed that in case any general patient reports with the medical emergency for treatment of any disease, he/she should be provided immediate medical treatment by the Medical Officers and Para Medical staff on duty without insisting on prior COVID test report or waiting for any such test results. In such cases, the Medical Officer and other Para Medical personnel should use all protective gears like PPE Kit, N-95 masks, Gloves etc. for protection. This will help us to save many precious lives by providing medical help at the appropriate time.

Further, Joint Directors are also directed to issue necessary instructions to all public and private hospitals within their jurisdiction to follow this protocol strictly. The Principal cum Chief Superintendent of Medical Colleges are also directed to ensure that these instructions are followed in their respective Medical Colleges and Hospitals to rescue the emergency patients.

This is for your information and strict necessary compliance.

Yours faithfully,

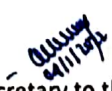
  
Principal Secretary to the Govt. of Assam,  
Health & Family Welfare Department.

Memo No. . HLA.320/2020/20-A

Dated, the 4<sup>th</sup> January, 2022

Copy to:

1. MD, NHM, Assam.
2. Director of Health Services, Assam.
3. Director of Health Services (FW), Assam.
4. Director of Medical Education, Assam.
5. Staff Officer to Chief Secretary, Assam.
6. P.S. to Minister, Health Assam for kind Information of Hon'ble Minister.
7. P.S. to Principal Secretary to Hon'ble Chief Minister, Assam.
8. All Superintendents of Medical Colleges.
9. All Superintendents of District Hospitals.

  
Joint Secretary to the Govt. of Assam,  
Health & Family Welfare Department.